## Equipment Safety Recall Quarterly Report Information Report Date: October 27, 2014 Calendar Quarter: January 1 – March 31

April 1 – June 30

July 1 – September 30

October 1 – December 31

Manufacturer (name, address, phone): <u>Fastec Industrial Corporation, a division of WESCO Distribution, Inc.</u>, 225 W. Station Square Drive, Suite 700, Pittsburgh, PA 15219

Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:

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Subject equipment (type of equipment, part/model number, and any other information necessary for identifying the equipment):

FIC deadbolt trailer door locks – model Nos. 43610, 40610, and 44610

- 1. NHTSA Safety Recall Campaign Number: <u>13E-039</u>
- 2. (a) The date notification to purchasers began: Fastec began notifying its direct end user customers (approximately 18,368 customers) of the recall on or about September 10, 2013. On or about September 19, 2013, Fastec and WESCO posted notice of the recall on their respective internet websites.

  Additionally, based on information supplied to Fastec by its OEM RV industry customers, Fastec has thus far sent approximately 452,050 NHTSA-approved notifications to end-users and others who may potentially be affected by the recall.
  - (b) The date notification of purchasers was completed: Fastec completed the mailing of its NHTSA-approved recall notice to its direct end-user customers on or about October 4, 2013. Fastec has worked with its OEM RV industry customers in an ongoing effort to gather additional names of RV owners and others who may potentially be affected by the recall so that notice of the recall can be provided to them as well. As information is obtained and mailings are processed, Fastec has been notifying NHTSA accordingly and providing the applicable notifications to NHTSA for its records. Fastec will continue to do so until all applicable mailings are completed.
  - (c) The date notification to OEM equipment manufacturers began: <u>July 2013</u>
  - (d) The date notification of OEM equipment manufacturers was completed: July 2013
- 3. The total number of items of equipment involved: <u>Fastec estimates that approximately 1.1 million</u> locksets could potentially be affected by the recall.

<u>NOTE:</u> The number figures given in responses to numbers 4 and 5 below are to be stated in the <u>cumulative</u> (e.g., in consideration of any previous quarter's information).

- 4. (a) Total number inspected and remedied: As of September 30, 2014, approximately 31,898 end users have contacted Fastec (via the company's internet website and/or 800#) concerning the recall, and approximately 24,728 end users have indicated that they have one or more affected locksets requiring a replacement cylinder set. (See attached summary for available response and affected end user data by manufacturer). Additionally, Fastec has shipped approximately 37,849 locksets or cylinder sets to affected end users, many of whom have more than one lockset on their RV. Fastec has also previously inspected 166,798 locksets in its inventory and remedied any affected locksets prior to distribution and sale to others.
  - (b) Total number inspected, but determined NOT to require the remedy: As of September 30, 2014, approximately 31,898 end users have contacted Fastec (via the company's internet website and/or 800#) concerning the recall, and approximately 7,170 of those end-users have indicated that they do not have a Fastec lock that is affected by the recall. (See attached summary for available response and affected end user data by manufacturer). Fastec has also previously inspected 166,798 locksets in its inventory and remedied any affected locksets prior to distribution and sale to others.
- 5. Numbers of items of equipment determined to be unreachable for inspection due to:

Export:	Unknown
Theft:	Unknown
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Scrapping:	Unknown
Failure to receive a notification of the recall:	Unknown
Other reasons (specify below):	

Fastec had a number of RV industry OEM customers who purchased hundreds of thousands of locksets during the recall period, but who are no longer in business. For example, Fastec sold more than 565,000 locksets to Phillips Products and similarly sold more than 558,000 locksets to Amerimax RV Door. Fastec has no way to reasonably determine which, if any, of these locksets may be affected by the recall, nor can Fastec reasonably determine who the end-users of these locksets may be. Additionally, a number of Fastec's RV industry OEM customers (and others with whom Fastec had no direct commercial dealings) have indicated that they are not participating in the recall, leaving Fastec no way to reasonably determine who the end-users of any locksets provided to those customers might be. Collectively, Fastec believes that the number of locksets sold to non-participating OEMs exceeds 408,000.

Total number of items of equipment unreachable for inspection: Unknown

6. The number of items of equipment repaired and/or returned by dealers, distributors, and other retailers prior to sale: None